

Executive Officer's Statement

December 18, 2008

Board Accomplishments for 2008

In this, the final Board meeting of 2008, I would like to briefly list some of the Board's accomplishments during the past year:

- The Victim Compensation Program reached more victims with increased payouts. In the past fiscal year, the VCP delivered over \$81 million in payments, an increase of 8 percent compared to the prior year. At nearly 51,000, the total number of applications received by the program increased by over 4 percent.
- The program completed the transition from an outdated mainframe computer system to the new, web-based CaRES claims-management system. Important new features were added to CaRES, such as access for victim advocates statewide and Criminal Disposition Tracking System resources for restitution specialists.
- To improve service to crime victims and the public, the VCGCB rolled out a 2008-2012 Strategic Plan. The plan is guiding the organization with a powerful mission, vision, core values and strategic goals. Several projects are under way to achieve strategic goals for increasing program efficiencies and enhancing customer service, employee satisfaction, public awareness and revenue recovery.
- Our outreach and awareness activities have substantially increased. We've produced a host of new and improved publications, including updated Spanish language publications, expanded our website information and received an award for our "Helping Victims Every Day" video. We focused on outreach to first-responders such as law enforcement and mental-health service providers.
- The Restitution Fund received an average of \$5.8 million a month in restitution collections as a result of our partnerships with counties, the Franchise Tax Board and the California Department of Corrections and Rehabilitation (CDCR).

Board Meeting Schedule for 2009

To meet all Board member calendar needs, meeting dates and times for 2009 have been adjusted. Following is the updated Board meeting schedule for 2009:

- | | |
|--|---|
| • Wednesday, January 21, 2009, 2 p.m. | • July 2009: No Board meeting. |
| • Thursday, February 19, 2009, 10 a.m. | • Thursday, August 20, 2009, 10 a.m. |
| • Wednesday, March 18, 2009, 2 p.m. | • Wednesday, September 16, 2009, 2 p.m. |
| • Thursday, April 16, 2009, 10 a.m. | • Thursday, October 15, 2009, 10 a.m. |
| • Wednesday, May 20, 2009, 2 p.m. | • Wednesday, November 18, 2009, 2 p.m. |
| • Thursday, June 18, 2009, 10 a.m. | • Thursday, December 17, 2009, 10 a.m. |

Awareness Activities

Our ongoing outreach and awareness activities include the following events and meetings:

- Forums with licensed healthcare providers, such as psychologists and marriage and family therapists, in locations throughout the state to share information regarding the VCP.
- Presentations to local law enforcement agencies.
- A presentation to the Bilateral Safety Corridor Coalition in San Diego regarding the Victim Compensation Program and benefits that can help victims of human trafficking, December 9.
- On December 10 we hosted a delegation from the Chinese People's Supreme Court. They are considering establishing a program for victim compensation. Our presentations on the Victim Compensation Program and Revenue Recovery Program were well-received. We were complimented on the thoroughness of our presentations.

Julie Nauman
Executive Officer